

Corrigendum: Tourism services quality (TourServQual) in Egypt: The viewpoints of external and internal customers

It has come to the attention of the publisher that the article Eraqi MI (2006), "Tourism services quality (TourServQual) in Egypt: The viewpoints of external and internal customers". *Benchmarking: An International Journal*, Vol. 13 No. 4 pp. 469–492, <https://doi.org/10.1108/14635770610676308>, did not sufficiently reference several verbatim paragraphs from a source drawn upon. This was: Mirosława Augustyn, M. (1998), "The road to quality enhancement in tourism", *International Journal of Contemporary Hospitality Management*, Vol. 10 No. 4, pp. 145–158. <https://doi.org/10.1108/09596119810222113>. The author guidelines for *Benchmarking: An International Journal* state that articles must be fully referenced. The authors sincerely apologise for this.

