

Erratum

This article has been withdrawn as it was published elsewhere and accidentally duplicated. The original article can be seen here: [10.1108/03074809710159358](https://doi.org/10.1108/03074809710159358). When citing the article, please cite: Robin Murray, Ian Pettman, (1997), "The UNiverse project", *New Library World*, Vol. 98 Iss: 2, pp. 53 - 59.