

Retraction notice

The publishers of the *International Journal of Human Rights in Healthcare* wish to retract the article Abu-Rumman, A., Al Shraah, A., Al-Madi, F. and Alfalah, T. (2022), "The impact of quality framework application on patients' satisfaction", *International Journal of Human Rights in Healthcare*, Vol. 15 No. 2, pp. 151–165. <https://doi.org/10.1108/IJHRH-01-2021-0006>

An internal investigation into a series of submissions has uncovered evidence that the peer review process was compromised. As a result of these concerns, the findings of the article cannot be relied upon. This decision has been taken in accordance with Emerald's publishing ethics and the COPE guidelines on retractions.

The authors of this paper would like to note that they do not agree with the content of this notice.

The publishers of the journal sincerely apologize to the readers.