

# Expression of concern: Customer perceived ethicality and electronic word of mouth approach to customer loyalty the mediating role of customer trust

The publisher of *International Journal of Ethics and Systems* is issuing an Expression of Concern for the article Aldulaimi, S., Soni, S., Kampoowale, I., Krishnan, G., Ab Yajid, M.S., Khatibi, A., Minhas, D. and Khurana, M. (2025), "Customer perceived ethicality and electronic word of mouth approach to customer loyalty: the mediating role of customer trust", *International Journal of Ethics and Systems*, Vol. 41 No. 1, pp. 258-278, <https://doi.org/10.1108/IJOES-03-2024-0088>, to inform readers that concerns have been raised regarding its authorship. An investigation is ongoing and is currently unresolved. Further information will be provided by the International Journal of Ethics and Systems as it becomes available.

