
Retraction notice

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notice

The publisher of *The Learning Organization* wishes to retract the article by Talat Islam, Norliya Ahmad Kassim, Ghulam Ali, Misbah Sadiq (2014), “Organizational learning culture and customer satisfaction: the mediating role of normative commitment”, published in *The Learning Organization* Vol. 21 No. 6, pp. 392–404, <https://doi.org/10.1108/TLO-07-2014-0040>. It has come to our attention that there are concerns that the peer review process was compromised; as a result, the findings cannot be relied upon. The authors would like it to be noted that they are not in agreement with this retraction. The publisher of the journal sincerely apologizes to the readers.

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